



**EUROPEAN  
MICROFINANCE WEEK 2009  
MICROFINANCE IN A NEW  
FINANCIAL ERA**

**Programme  
Practical Information  
Conference Hotels  
Transport / Shuttles**

**EUROPEAN  
MICROFINANCE WEEK 2009  
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# Programme

**Tuesday 24 November 2009:  
Members' Day**  
Fully organized by the members themselves

08h00

Lobby 2<sup>nd</sup> floor

Registration

09h00

**Room A13**  
(1<sup>st</sup> floor)

**Rural Outreach Action Group meeting**

*Moderator:*

Joost de la Rive Box (Terrafina)

*Speaker :*

Mariel Mensik (Terrafina)

François Cajot (SOS Faim)

Tesfaye Befekadu Asfaw (Harbu Microfinance Institution)

10h30

Lobby 2<sup>nd</sup> floor

Coffee Break

11h00

**Room A11**  
(1<sup>st</sup> floor)

**Action Group on the legal framework of microfinance funds in Europe**

Emmanuel de Lutz (BNP Paribas)

Loïc De Cannière (INCOFIN)

**Room A13**  
(1<sup>st</sup> floor)

**Rural Outreach Action Group meeting**

*Moderators:*

Mariel Mensink/Joost de la Rive Box (Terrafina)

*Speakers :*

Betty Wampfler (CIRAD)

Nancy Jaspers (TRIAS)

**Room Chapelle**  
(1<sup>st</sup> floor)

**Defining an Action Group on assessing social performance of MIVs**  
organized by CERISE (upon invitation only)

**Room A15**  
(2<sup>nd</sup> floor)

**Les perspectives du portail francophone de la microfinance**

Karin Barlet (GRET)

Luc Vandeweerd (ADA)

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**Room A21**  
(2<sup>nd</sup> floor)

**Meeting of national microfinance platforms**  
moderated by the Luxembourg Round Table on Microfinance

12h30

**Restaurant 2**  
(2<sup>nd</sup> floor)

**Lunch**

14h00

**Room A11**  
(1<sup>st</sup> floor)

**Action Group on the legal framework of microfinance funds in Europe**  
Emmanuel de Lutzet (BNP Paribas)  
Loïc De Cannière (INCOFIN)

**Room A13**  
(1<sup>st</sup> floor)

**Rural Outreach Action Group meeting**  
*Moderators:*  
Mariel Mensink/Joost de la Rive Box (Terrafina) :  
Review value chain finance

**Room José Ensich (A22)**  
(2<sup>nd</sup> floor)

**Remittances Action Group meeting**  
*Moderator:*  
Jean Pouit (MyTransfer)

*Speakers:*  
Eric Adja (OITFM)  
  
Robert Meins (IFAD)

**Room A21**  
**[RT]** (2<sup>nd</sup> floor)

**European experts meeting**  
(upon invitation only)

15h30

*Lobby 2nd floor*

*Coffee Break*

16h00

**Room A21**  
(2<sup>nd</sup> floor)

**e-MFP General Meeting of Members**  
(including presentation and discussion of Business Plan 2010 - 2014)



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18h00

**Room José Enschedé (A22)**  
(2<sup>nd</sup> floor)

**Opening Session**

*Speakers:*

Axel de Ville, Chairman e-MFP

Marie-Josée Jacobs, Minister for Development Cooperation and Humanitarian Affairs, Luxembourg

Craig Churchill, Chair of Microinsurance Network, Senior Technical Officer, International Labour Organisation

19h00

Cloister & garden  
Lucien Wercollier  
(ground floor)

Welcome Reception

Wednesday 25 November 2009:  
'Learning from the global crisis'

08h00

Lobby 2<sup>nd</sup> floor

Registration

09h00

Room José Enschedé (A22)  
[PLENARY] (2<sup>nd</sup> floor)

**The financial crisis and its effects on microfinance**

*Moderator:*

Anne-Françoise Lefèvre (WSBI/e-MFP)

*Speakers:*

Xavier Reille (CGAP):

Financial crisis and its impact on microfinance, clients, institutions and funders

Inshan Ali Nawaz Kanji (Aga Khan Agency for Microfinance):

The economic crisis and performance of formal MFIs

Agus Rachmadi (Bank Rakyat Indonesia): The financial crisis and the BRI experience

10h30

Lobby 2<sup>nd</sup> floor

Coffee Break

11h00

Room A13  
[WS] (1<sup>st</sup> floor)

**Funding in times of crisis**

*Moderator:*

Michael de Groot (Rabobank Foundation)

*Speakers:*

Gregory Vincent (INTL Global Currencies Ltd.):

Relieving the burden (finding local currency solutions to loan repayments)

Tom Baur (TriodosFacet)/Gauke Andriess (Cordaid):

Experience with microfinance wholesale facilities

Gaurav Singh:

Availability of funds - huge investments in the very big microfinance vs crunch of funds in the smaller ones

**Room Chapelle**  
[WS] (1<sup>st</sup> floor)

**Gender and microfinance: challenges and opportunities**

*Moderator:*

Mary Ellen Iskenderian (Women's World Banking)

*Speakers:*

Speakers: Fatina Abu Okab (Microfund for Women):  
Serving low-income women as a unique customer segment

Elizabeth Eilor (Independent Consultant):  
Access to finance: challenges facing rural women in sub-Saharan Africa

Roshaneh Zafar (Kashf Foundation):  
The business case of investing in women' economic power

**Room A21**  
[WS] (2<sup>nd</sup> floor)

**Ethics, social performance, responsibility: what does it mean for the investors and practitioners?**

*Moderator:*

Marek Hudon (CERMi)

*Speakers:*

Arvind Ashta (Burgundy Business School)

Cécile Lapenu (CERISE)

Xavier Reille (CGAP)

**Room José Ensich (A22)**  
[WS] (2<sup>nd</sup> floor)

**Growth and resilience of savings based microfinance institutions during the global crisis**

*Moderator:*

Hans Dieter Seibel (KGFE/e-MFP)

*Speakers:*

Nguyen Thac Tam (Central People's Credit Fund, Vietnam) with H. D. Seibel (KGFE/e-MFP):  
Growth and resilience of the People's Credit Funds, Vietnam

Agus Rachmadi (Bank Rakyat Indonesia):  
Growth and resilience of the BRI Microbanking Units, Indonesia

Daouda Sawadogo (Fédération des Caisses Populaires du Burkina Faso/CIF):  
Growth and resilience of the Confédération des Institutions Financières (CIF) de l'Afrique de l'Ouest

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12h30

Cloister & garden  
Lucien Wercollier  
(ground floor)

Lunch

14h00

**Room José Ensich (A22)**  
[WS] (2<sup>nd</sup> floor)

**The role of postal services in financial inclusion**

*Moderator:*

Dominique Villeneuve (Planet Finance)

*Speakers:*

Sylvie Solignac (La Banque Postale):

Inclusion financière: la Banque Postale forcément concernée

José Anson (Universal Postal Union):

Postal financial inclusion : delivering the missing billion accounts

Najmeddine Redouane (Poste Maroc):

La création d'Al Barid Bank : vecteur d'une inclusion financière accélérée pour le Maroc

**Room A21**  
[RT] (2<sup>nd</sup> floor)

**Client Protection: How to increase efficiency and make it operational**

*Moderator:*

Bonnie Brusky (Consultant)

*Panelists:*

Larry Reed (microfinanceTransparency)

Anton Simanowitz (Imp-Act)

Robin Ratcliffe (Accion)

Faisel Rahman (Fair Finance/EMN)

**Room Chapelle**  
[WS] (1<sup>st</sup> floor)

**The legal framework of microfinance funds in Europe: why it is crucial, which way forward**

Emmanuel de Lutz (BNPP)

Loic De Cannière (INCOFIN)

Ulrike Kohl (WSBI)

**Room A15**  
[RT] (1<sup>st</sup> floor)

**Members' feedback on e-MFP Business Plan 2010 - 2014**

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15h30

Lobby 2<sup>nd</sup> floor

Coffee Break

16h00

**Room Chapelle**  
[WS] (1<sup>st</sup> floor)

**Social Responsibility of MFIs**

*Moderator:*

Cécile Lapenu (CERISE/e-MFP)

*Speakers:*

Teshome Dayesso (Buusaa Gonofaa)

Irina Ignatieva (Concern Worldwide):

How does social performance management translate into social returns?

Mila Mercado-Bunker (ASHI):

Mainstreaming social performance management - case study

**Room A21**  
[RT] (2<sup>nd</sup> floor)

**Linking e-MFP with microfinance professional associations**

*Moderator:*

Magali Paulus (ADA)

*Panelists:*

Wolday Amha (Association of Ethiopian Microfinance Institutions)

Bruno Molijn (Oxfam Novib)

Mariel Mensink (Terrafina)

**Room José Ensch (A22)**  
[WS] (2<sup>nd</sup> floor)

**The role of governments in microfinance during and beyond the crisis**

*Moderator:*

Eric Duflos (CGAP)

*Speakers:*

Wolfgang Buecker (GTZ)

Renée Chao Beroff (CIDR/PAMIGA)

**Room A15**  
[RT] (1<sup>st</sup> floor)

**Members' feedback on e-MFP Business Plan 2010 - 2014**

17h30

**Restaurant 2**  
[PLAZA] (2<sup>nd</sup> floor)

**Plaza (Members' presentations)**

19h00

Rives de Clausen

Networking Dinner

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**Thursday 26 November 2009:  
“Opening perspectives beyond the crisis”**

08h00

Lobby 2<sup>nd</sup> floor

Registration

09h00

**Room José Enschedé (A22)**  
[PLENARY] (2<sup>nd</sup> floor)

**Opening perspectives beyond the crisis**

*Moderator:*

Pierre van Hedel (Rabobank Foundation/e-MFP)

*Speaker:*

Kimanthi Mutua (K-Rep Bank)

Daouda Sawadogo (Fédération des Caisses Populaires du Burkina Faso/CIF)

10h15

Lobby 2<sup>nd</sup> floor

Coffee Break

10h45

**Room A11**  
[RT] (1<sup>st</sup> floor)

**Foreign ownership of MFIs**

*Moderator:*

Sophie Wiesner (ADA)

*Panelists:*

Massimo Vita (Microfinanza)

Kimanthi Mutua (K-Rep Bank)

Marc Labie (CERMI)

Hugo Couderé (Alterfin)

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**Room Chapelle**  
[WS] (1<sup>st</sup> floor)

**Mobile phone banking**

Thierno Seck (Planet Finance):  
Deploying a mobile banking solution for the microfinance sector, what are the key issues to address?

Jean Pouit (MyTransfer/e-MFP):  
Mobile banking, how technology is reshaping microfinance and remittances

Francesc Prior (IESE):  
Expanding financial services for the poor: banking the unbanked using prepaid platforms and mobile phones (mobile banking)

**Room A21**  
[RT] (2<sup>nd</sup> floor)

**MIV's and social performance: tools for measurement and reporting**

**Moderator:**

Daniel Dax (LuxFlag)

**Speakers:**

Xavier Reille (CGAP)

Emmanuelle Javoy (Planet Rating)

Maria Teresa Zappia (Blue Orchard)

Jürgen Hammer (Grameen Crédit Agricole)

**Room José Ensich (A22)**  
[WS] (2<sup>nd</sup> floor)

**Environment and microfinance**

**Moderator:**

Sebastian Fritz-Morgenthal (Frankfurt School of Finance & Management/ConCap)

**Speakers:**

Erna Karrer-Rüedi (Credit Suisse):  
Why microfinance has to include environmental sustainability

Noara Kebir (MicroEnergy):  
Opportunities for combining microfinance and energy programs

Simonetta Chiodi/Davide Castellani (Univ. Bergamo):  
Disaster risk management

12h15

**Restaurant 2**  
[PLAZA] (2<sup>nd</sup> floor)

**Lunch and Plaza**

13h45

**Room A11**  
[RT] (1<sup>st</sup> floor)

### Investment opportunities in commercial microinsurance

*Moderator:*

Edvardas Bumsteinas (European Investment Bank / e-MFP)

*Panelists:*

Craig Churchill (Micro-insurance Network)

Gary Herbert (LeapFrog Investments)

Philippe Rives (Planet Guarantee)

Steve Coffey (MicroEnsure)

**Room A13**  
[WS] (1<sup>st</sup> floor)

### Microfinance plus

*Moderator:*

Betty Wampfler (CIRAD) (tbc)

*Speakers:*

Frédéric Roussel (ACTED/OXUS):

Complementarities between microfinance and humanitarian action

Gregory Doucet (IDDC):

Inclusive microfinance: ensuring access to mainstream microfinance services for persons with disabilities

Hugh Allen (Access Africa):

Reaching the poorest with sustainable microfinance, a new approach

**Room Chapelle**  
[WS] (1<sup>st</sup> floor)

### Transparency and supervision in microfinance

*Moderator:*

Yves Mathieu (ATTF)

*Speakers:*

Oliver Oehri (Center for Social and Sustainable Products AG):

Microfinance investment funds - creating the next investment bubble?

Joost de la Rive Box/Sonja van der Eijk (MicroNed):

The MicroScore scanning tool

Niclaus Bergmann (Savings Banks Foundation):

Keeping the quality standards in MFIs

Kimanthi Mutua (K-Rep Bank)

The AMT experience (African Microfinance Transparency)



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Room A21  
[RT] (2<sup>nd</sup> floor)

**Is microfinance on the right track?**

**Moderator:**

Matthias Adler (KfW)

**Speakers:**

Sébastien Duquet (PlaNis)

Marc Roesch (CIRAD)

Malcolm Harper (Chairman M-Cril)

Cecile Koller (responsAbility)

15h15

Lobby 2<sup>nd</sup> floor

Coffee Break

15h45

Room José Enschedé (A22)  
[Plenary] (2<sup>nd</sup> floor)

**Closing Plenary : “Moving forward...”**

**Moderator:**

Cécile Lapenu, CERISE/e-MFP

**Speakers:**

Plutarchos Sakellaris, Vice-President European Investment Bank

Wolday Amha, Executive Director, Association of Ethiopian  
Microfinance Institutions

Room José Enschedé (A22)  
[Closing Address] (2<sup>nd</sup> floor)

Marc Bichler, Director for Development Cooperation, Ministry of  
Affairs, Luxembourg

# Practical Information

## EUROPEAN MICROFINANCE WEEK 2009

### MICROFINANCE IN A NEW FINANCIAL ERA

#### CONFERENCE VENUE

Centre Culturel de Rencontre "Abbaye de Neumünster"  
28, rue Münster  
L-2160 Luxembourg

General tel.: (+352) 26 20 52 - 1

Organization tel.: (+352) 26 20 52 - 936 (N. Depoorter) or 978 (F. Koch)

Fax: (+352) 26 20 19 80

Email: [nathalie.depoorter@ccrn.lu](mailto:nathalie.depoorter@ccrn.lu) / [florence.koch@ccrn.lu](mailto:florence.koch@ccrn.lu)

#### OPENING HOURS REGISTRATION DESK / HELP DESK

Tuesday, November 24<sup>th</sup> 2009: 08:00 - 17:00

Wednesday, November 25<sup>th</sup> 2009: 08:00 - 17:00

Thursday, November 26<sup>th</sup> 2009: 08:00 - 16:30

#### LANGUAGE

The main language of the conference will be in English but there will be translation into French and English in Room José Ensich (A22) [Plenary Room].

#### COMMUNICATIONS

There is a WIFI access at the Abbaye de Neumunster. Please use the following:

WIFI: **ccrn-hotspot**

User **free**

Password: **sekpekig**

4 Computers will also be available at the Business Lounge located on the first floor

#### PLAZA

The Plaza or exhibition area will take place Wednesday and Thursday, 25th and 26th November on the second floor.

#### BUSINESS LOUNGE

The Business Lounge is located on the first floor.

#### CONTACT DETAILS

The European Microfinance Platform, e-MFP

21 Allee Scheffer

L-2520 Luxembourg

Tel: +352 26271356

Email: [contact@e-mfp.eu](mailto:contact@e-mfp.eu)

Website : [www.e-mfp.eu](http://www.e-mfp.eu)

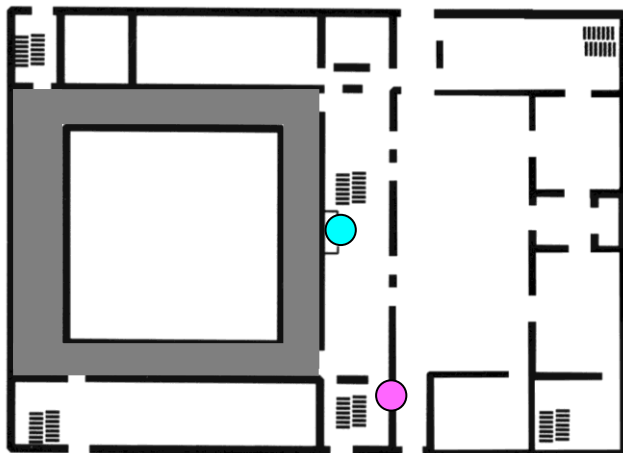
#### MISCELLANEOUS INFORMATION

Delegates requiring special assistance please contact the Event Managers office at the venue: (+352) 26 20 52 936 or send an email to [nathalie.depoorter@ccrn.lu](mailto:nathalie.depoorter@ccrn.lu).

Please turn off your cell phones during all conference sessions as a courtesy to the conference speakers and attendees.

## EUROPEAN MICROFINANCE WEEK 2009 MICROFINANCE IN A NEW FINANCIAL ERA

### GROUND FLOOR:



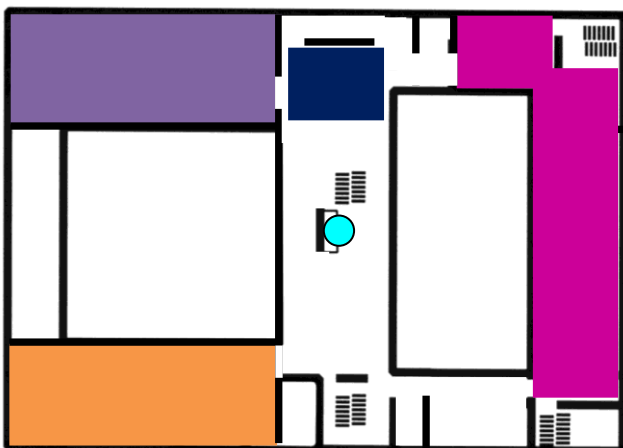
- Cloister & garden Lucien Wercollier
- Main Entrance
- Lift

### 1<sup>st</sup> FLOOR:



- Room Chapelle
- Room A11
- Room A13
- Room A15
- Room A16
- Business Lounge
- Lift

### 2nd FLOOR :



- Room José Ensch
- A21
- Espace Restauration: PLAZA
- Registration
- Lift

# Conference Hotels

## EUROPEAN MICROFINANCE WEEK 2009 MICROFINANCE IN A NEW FINANCIAL ERA



### HOTEL LE ROYAL \*\*\*\*\*

<http://www.hotelroyal.lu/>

12, boulevard Royal  
L-2449 Luxembourg  
Tél : + 352 24 16 16-1



### HOTEL PARC BELAIR \*\*\*\*

<http://www.parcbelair.lu/>

111 Avenue du X Septembr  
L-2551 LUXEMBOURG  
Tél : + 352 44 23 23 1



### HOTEL NOVOTEL CENTRE \*\*\*\*

<http://www.novotel.lu/>

35 rue du Laboratoire  
L-1911 LUXEMBOURG  
Tél : + 352 24 87 81



### HOTEL NOVOTEL KIRCHBERG \*\*\*\*

<http://www.novotel.lu/>

4 rue Fort Niedergruenewald  
Quartier Européen Nord  
Plateau de Kirchberg  
2015 LUXEMBOURG  
Tél : + 352 4298481



### HOTEL PARC PLAZA \*\*\*

<http://www.parcplaza.lu/>

5 Avenue Marie-Thérèse  
L-2132 LUXEMBOURG  
Tél : +352 45 61 41 1



### HOTEL PARC BELLE VUE \*\*\*

<http://www.parcbellevue.lu/>

5 Avenue Marie-Thérèse  
L-2132 LUXEMBOURG  
Tél : +352 45 61 41 1

# Transport Shuttle

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## MICROFINANCE IN A NEW FINANCIAL ERA

Bus shuttles will run to and from the hotels to the conference venue and conference events.

November 24<sup>th</sup> 2009

- From the hotel to the conference venue:

Time				Pick- Up
08h00	08h10	08h20	08h30	Hôtel Novotel Kirchberg
08h15	08h25	08h35	08h45	Hôtel Le Royal
08h25	08h35	08h45	08h55	Hôtel Parc Plaza / Parc Bellevue
08h35	08h45	08h55	09h05	Hôtel Novotel Centre

Time				Pick- Up
09h45	09h55	10h05	10h15	Hôtel Novotel Kirchberg
10h00	10h10	10h20	10h30	Hôtel Le Royal
10h10	10h20	10h30	10h40	Hôtel Parc Plaza / Parc Bellevue
10h20	10h30	10h40	10h50	Hôtel Novotel Centre

- From the conference venue to Novotel Centre, Parc Plaza, Parc Belle-Vue, Le Royal and Novotel Kirchberg every 10 minutes from **20h00 -21h00**

November 25<sup>th</sup> 2009

- From the hotel to the conference venue:

Time						Pick- Up
08h00	08h10	08h20	08h30	08h40	08h50	Hôtel Novotel Kirchberg
08h15	08h25	08h35	08h45	08h55	09h10	Hôtel Le Royal
08h25	08h35	08h45	08h55	09h05	09h20	Hôtel Parc Plaza / Parc Bellevue
08h35	08h45	08h55	09h05	09h15	09h30	Hôtel Novotel Centre

- From the conference venue to Rives de Clausen (Networking Dinner) at **18h45**
- From Rives de Clausen to Novotel Centre, Parc Plaza, Parc Belle-Vue, Le Royal and Novotel Kirchberg every 10 minutes from **21h45 -22h45**

November 26<sup>th</sup> 2009

- From the hotel to the conference venue:

Time						Pick- Up
08h00	08h10	08h20	08h30	08h40	08h50	Hôtel Novotel Kirchberg
08h15	08h25	08h35	08h45	08h55	09h10	Hôtel Le Royal
08h25	08h35	08h45	08h55	09h05	09h20	Hôtel Parc Plaza / Parc Bellevue
08h30	08h40	08h50	09h00	09h10	09h25	Hôtel Parc Belair
08h40	08h50	09h00	09h10	09h20	09h35	Hôtel Novotel Centre

- From the conference venue to Novotel Centre, Parc Belair, Parc Plaza, Parc Belle-Vue, Le Royal and Novotel Kirchberg at **17h00**
- From the conference venue to the train station at **17h00**
- From the conference venue to the airport at **17h00**